

MESSAGE FROM CMD

Dear SCians,

Greetings on the occasion of the 57th National Maritime Day and the 101st Anniversary of Indian shipping.

Today, it's close to a fortnight of our Work From Home (WFH) policy and while we haven't met each other we continue to connect, thanks to modern day technology. The 'distancing' therefore to my mind, is only physical and definitely not social. During these times I am sure we all have learned to cope up with the circumstances, some better and some not so good. Some Departments in every Division have tirelessly and sincerely worked such that the functions are being discharged almost seamlessly and smoothly. My dear SCians, I am indeed proud of all of you and so is SCI, for all of you who have relentlessly WFH for your own company, for your Nation as well as for humanity at large since shipping links the globe in a way no other service can. WFH has given an opportunity to all of us while staying safe, to make these hours at home as productive as possible from an organizational and personal perspective. Those of you who have made the most of it would be enriched and empowered in the end and those of us who haven't made most of this opportunity, still have time.

SCI is today a proactive, agile organization ready to meet challenges, undeterred and undaunted. Dear SCians you have made that possible. Anticipating a lock-down, the management had proactively been meeting on a daily basis charting out a plan which was the first ever Business Continuity Plan (BCP) of SCI. Even in this crisis we evolved and created something new for SCI embarking on uncharted territory. While this plan was drawn in an emergency situation and has helped us to tide over the initial fortnight, however I never consider one can rest in the glory of past laurels and it's time to update our BCP. While it is a matter of commendation that the operational and functional performance have been managed to a great extent through adequate foresight and the dedicated efforts of all involved and the WFH continues, despite having been used on this scale for the first time, no implementation of a new mechanism/policy would be replete without realistic analysis of the same in terms of the benefits that accrued as also the bottlenecks faced. I am sure there is a lot which can be done better and I seek your feedback and suggestions through the attached format which shall help us to further fine tune SCI's BCP.

This feedback may be sent on the following ID:

cmd.sect@sci.co.in

To achieve uniformity and consistency in reporting opinions (critical as well as positive) from the employees, it is requested that the format of the attached feedback form may only be followed. This is your opportunity to participate in the continual evolvement of robust systems by sharing your experiences on the WFH. You may kindly share apart from the expediency of functions/operations achieved, the obstacles faced and your suggestions, if any, which could improve the system, so that they serve its use for establishing a steady process. The feedback can also include positive observations if any were found.

Let me conclude by also thanking all those employees who have taken the risk and stepped out to reach office bracing the virus. SCI admires your courage. I wish all SCians and their families the very best in these trying times. Stay safe, stay prudent and take every possible care of yourselves and your families while you continue to WFH diligently and sincerely to your utmost capacity in your own interest and in the interest of your beloved organization.

Best Regards,

Mrs. H. K. Joshi
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THE SHIPPING CORPORATION OF INDIA LTD.

Feedback form – Work From Home

Name	
Employee Code	
Dept./Division	
<u>Overall experience –</u>	

Particulars	Issues	Suggestions
System Related		
• Webmail		
• SAP Logon		
• Afsys		
• Danaos		
• Citrix Access		
• VPN Acess		
• SCI Portal		
• Bill Tracking System		
• Vendor Registration		
• E-tender Portal		
• Any other system related issues		
Issues related to work		
• Operations related		
• Finance related		
• HR related		
Management issues		
Any other issues		